



# Good Plans Gone Bad: Top 10 Accessibility Issues and Mistakes

will begin at 2 pm ET

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## About Your Hosts...

- TransCen, Inc.
  - Improving lives of people with disabilities through meaningful work and community inclusion
- Mid-Atlantic ADA Center, a project of TransCen, Inc.
  - Funded by National Institute on Disability, Independent Living, and Rehabilitation Research (NIDILRR), Administration for Community Living, U.S. Department of Health and Human Services



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## Listening to the Webinar

Online:

- Please make sure your computer speakers are turned on or your headphones are plugged in
- Control the audio broadcast via the AUDIO & VIDEO panel
- If you have sound quality problems, please go through the Audio Wizard by selecting the microphone icon



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- To connect by telephone:

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### Captioning

Real-time captioning is provided; open the window by selecting the “cc” icon in the Audio & Video panel

- You can re-size the captioning window, change the font size, and save the transcript



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### Submitting Questions

- In the webinar platform:**
  - You may type and submit questions in the Chat Area Text Box or press Control-M and enter text in the Chat Area. You will not be able to see the question after you submit it but it will be viewable by the presenters
  - If you are connected via a mobile device you may submit questions in the chat area within the App
- Questions may also be emailed to:  
**ADAtraining@transcen.org**



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### Customizing Your View

- Resize the Whiteboard where the Presentation slides are shown to make it smaller or larger by choosing from the drop down menu located above and to the left of the whiteboard. The default is “fit page”



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### Customize Your View continued

- Resize/Reposition the Chat, Participant and Audio & Video panels by “detaching” and using your mouse to reposition or “stretch/shrink”. Each panel may be detached using the ≡ icon in the upper right corner of each panel



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### Technical Assistance

If you experience technical difficulties

- Use the Chat panel to send a message to the Mid-Atlantic ADA Center
- E-mail [ADATraining@transcen.org](mailto:ADATraining@transcen.org)
- Call 301-217-0124



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Archive

- This webinar is being recorded and can be accessed within a few weeks
- You will receive an email with information on accessing the archive

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Certificate of Participation

- Please consult the reminder email you received about this session for instructions on obtaining a certificate of participation for this webinar.
- **You will need to listen for the continuing education code which will be announced at the conclusion of this session.**
- Requests for continuing education credits must be received by 12:00 PM EDT **November 11, 2016**

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Top 10 errors and omissions  
for building access

Based on the 2015 *International Building Code*® and the ICC A117.1 - 2009 *Accessible and Usable Buildings and Facilities* & the 2010 ADA Standards

Presenter: Dom Marinelli, Accessibility Services, United Spinal Association



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Approach for this discussion -

- We are going to make basic statements and decide if they are true or false
- We will run through the basic requirements
- Then we will look at real life examples to see good and bad examples
- Sometimes we will also look at items closely related



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Top 10 - Example

The code official can require barrier removal on existing building.

True or false



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Role of the Code Official

- The code official has the right to enter and inspect when a building is being altered.
- They enforce the adopted code and any state laws.
- Enforcement is during plan review and inspections.
- They cannot require a building owner to update or make improvements unless the building has code violations and is a public safety hazard.



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### Enforcement of Federal Requirements



Complaints



Inspection and Review



Mediation



Through the courts





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### Top 10 Countdown - 10

Construction trailers are not required to be accessible.

True or false



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### Construction Sites





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### Top 10 Countdown- 9

Churches are not required to be accessible.

True or false





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### Religious facilities

- The ADA exempts properties owned by religious entities.
- The International Codes consider churches as assembly spaces and requires them to be accessible.



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### Areas in Places of Religious Worship

- Small areas used for religious ceremonies are not required to be on an accessible route.
- < 300 sq.ft. in area and elevated or lowered >=7 inches
- Balconies with less than 25% of the sanctuary seating are not required to be on accessible route.





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### Top 10 Countdown- 8

Protruding objects are not allowed along and accessible route.

True or false





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### Protruding objects

- Protruding objects are limited over **circulation paths**.
- Objects must have a bottom edge 27" or be above 80".
- If the object has a bottom edge between 27" and 80" it cannot protrude out more than 4".
- Where the vertical clearance is less than 80" a barrier with the leading edge less than 27" is required.



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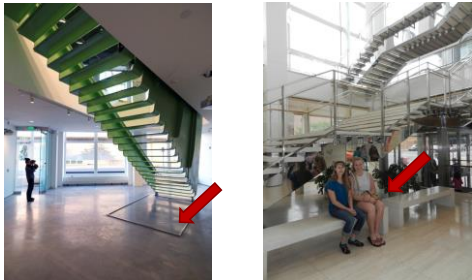
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Overhead protruding object



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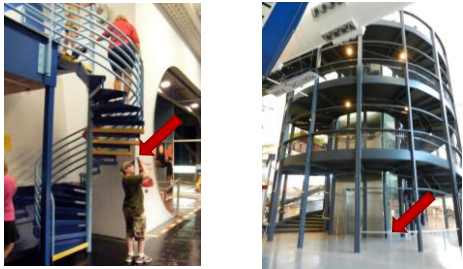
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Overhead protruding object



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Protruding Objects



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### Protruding Objects





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### Protruding object





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### Protruding object





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### Handrail Extension

- The handrail extension at the bottom is 1 tread depth minimum and sloped.
- The 2010 ADA has removed the requirement for the additional 12" horizontal extension at the bottom.
- The handrail extension at the top is 12" minimum horizontal.
- The extension must be in the direction of the stairway run

12 min  
305

x = tread depth

Image showing handrail extension

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### Good or Bad?

- Handrail extensions?

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### Top 10 countdown- 7

Curb cuts have the same requirements as ramps.

True or false

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### Curb cuts

- Curb cuts and ramps are the same for slope and cross slope.
- Landings and curb cuts and ramps shall be designed of prevent the accumulation of water
- Curb cuts and ramps do different requirements of edge protection, landings and handrails.



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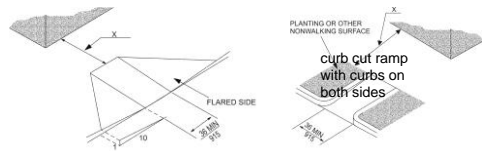
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### Cut-in Curb Ramps



X = 36" minimum in new construction  
On existing sites, if landing is <36" then slope of flared sides shall not exceed 1:12.



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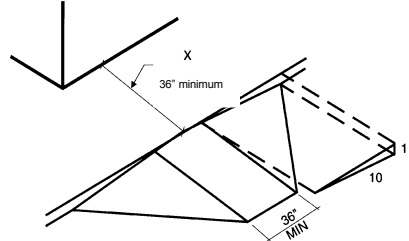
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### Built-Up Curb Ramps



On existing sites, if landing is <36" then slope of flared sides shall not exceed 1:12.



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### Detectable Warnings at Curb Ramps

- Detectable warnings are not required on curb ramps by IBC or A117.1
- If a designer chooses to provide detectable warnings, then technical provisions are provided for area covered, location, pattern and contrast.

The diagrams illustrate various detectable warning patterns: (a) shows a rectangular pattern on a curb ramp; (b) shows a rectangular pattern on a curb ramp with a sloped surface; (c) shows a rectangular pattern on a curb ramp with a sloped surface and a detectable warning pattern; (d) shows a rectangular pattern on a curb ramp with a sloped surface and a detectable warning pattern.

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### Painting at Curb Ramps

- Surfaces are required to be slip resistant, so don't paint the curb ramp or flared sides
- If the curb is painted, then just the curbs on the flared sides are painted

The photographs show a curb ramp with a yellow painted surface and a curb ramp with a yellow painted curb on the flared side.

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### Curb Ramp Location

- A 36" minimum landing must be available at the top of the curb ramp
- A depressed sidewalk with curb ramps at each end is permitted
- Don't put a built up curb ramp overlapping the access aisle
- Locate so that they will not be obstructed by parked cars

The photographs show a curb ramp at the entrance of a building, a curb ramp at the entrance of a building with a depressed sidewalk, and a curb ramp at the entrance of a building with a depressed sidewalk.

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Copyright 2011 International Code Council

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### Curb Ramp Allowances

- Curb ramps can have a rise of more than 6 inches.
- Curb ramps do not have to have handrails.
- Curb ramps are not required to have flared sides where there is an adequate landing.





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### Good or Bad?





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### Good or Bad?





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Good or Bad?



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Top 10 countdown - 6

All ramps have to slope less than 1:12.  
Edge protection is 2" high curbs spaces  
a minimum of 36" apart.

True or false

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Ramp Technical Criteria

- >1:20 slope.
- 1:12 slope maximum on accessible routes.
- Change in level at start of ramp
- Surfaces – slip resistant
- Cross slope - < 1:48
- Minimum width – 36" between handrails
- Maximum rise – 30" between landings
- Adequate landings

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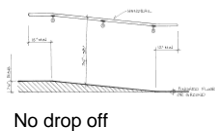
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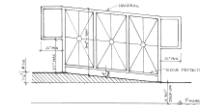
### Edge Protection, Handrails & Guards




>30" drop off



No drop off



Curb or rail edge protection with  $\leq 30"$  drop off



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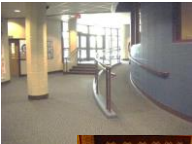
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### Ramp Allowances

- Curved ramps are permitted if they meet cross slope.
- Where the ramp slope matches the sloped floor, edge protection may be provided by a wider surface.
- In assembly seating, accessible ramps are only required for entry and exit from accessible wheelchair spaces.





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### Ramp Allowances

- Barriers may serve as a handrail where guards are not required.
- Projections can be at or below the handrail height.
- Handrail grasping surfaces cannot be obstructed.





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Ramp Allowances

- Ramps can have grided surfaces in cold or wet areas.
- Where the ramp moves up with the grade, edge protection may be provided by a wider surface



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Good or Bad?

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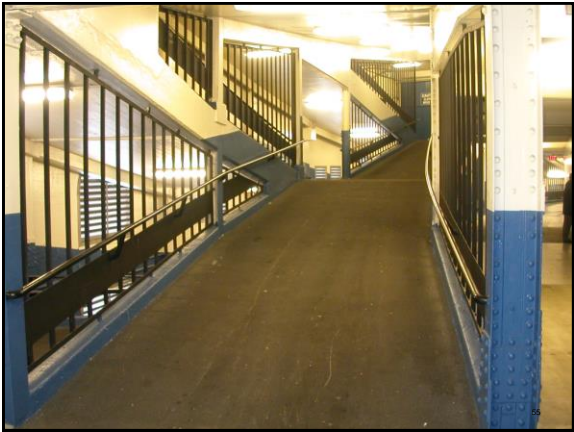
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Top 10 Countdown - 5

Toilet paper dispensers have to be 7"-9" in front of the bowl, measured to the center of the dispenser.

True or false



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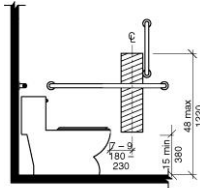
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ADA options for dispensers

- Measure to center of dispenser



(d) Dispenser in front of water closet



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Good or Bad?



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Good or Bad?



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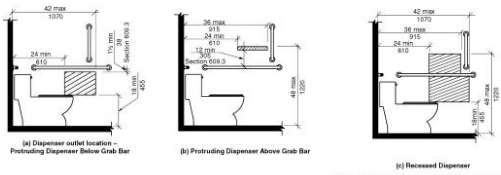
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A117.1 options for dispensers

- Measure to the outlet of the paper



2015 Template

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Good or Bad?



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Good or Bad?



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Top 10 Countdown - 4

All lavatories and sinks are required to be accessible for a front approach.

True or false

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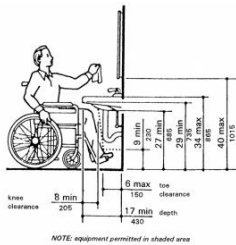
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### Lavatories & Sinks

- Height
- Clearance
- Clear floor space
- Pipe protection
- Controls



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### Questions?

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### Good or Bad?



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Good or Bad?



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Good or Bad?



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Good or Bad?



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Good or Bad?





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Good or Bad?





2015 IBC Accessibility and Usability for Commercial Buildings

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Good or Bad?





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### Good or Bad?



A photograph showing a person sitting in a dental chair in a clinical setting. The person is wearing a pink shirt and dark pants. The chair is black and has a footrest. In the background, there are dental sinks and a counter with various items on it. A person is standing behind the counter, possibly a dentist or assistant.



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### Good or Bad?

- Lavatories with enhanced reach range includes water and soap controls (A117.1 606.5).
- Room requirements include towel dispensers or hand dryers (A117.1 606.7).
- Other elements covered by operable part requirements.





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### Good or Bad?



A photograph of a hand dryer mounted on a wall in a public restroom. The dryer is white and black. Above it is a paper towel dispenser. The wall is light-colored and the floor is tiled.



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Top 10 Countdown - 3

Bottled water fillers can replace the standing drinking fountain.

True or false



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Good or Bad?



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Good or Bad?



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### Drinking Fountains (Scoping)

- 50% of drinking fountains provided on each floor configured for persons using wheelchairs.
- 50% of drinking fountains provided on each floor configured for standing persons.
- Exception for drinking fountains sized for children



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### Good or Bad?

- One water supply, but bowls will serve two persons.
- The dog fountain exceeds code.



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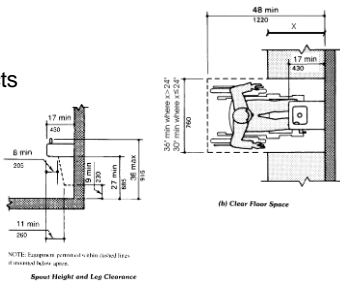
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### Drinking Fountains (Technical)

- Clear floor space/approach
- Protruding objects
- Operable parts
- Spout location
- Water flow



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**Good  
or Bad?**



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**Good  
or Bad?**



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**Good or Bad?**



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Good or Bad?



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Good or Bad?



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Good or Bad?



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### Top 10 Countdown- 2

All restaurants have to have the entire dining area accessible. All types of dining surface have to provide knee and toe clearances.

True or false



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### Dining Areas

- All dining areas accessible throughout.
- Exceptions:
  - Mezzanines with <25% of the total seating.
- Count all seating and standing spaces – 5% must be accessible.
- Distributed throughout the facility.



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### Good or Bad?



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Good or Bad?



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Good or Bad?



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Good or Bad?



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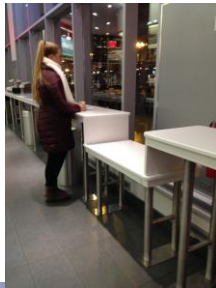
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Good or Bad?



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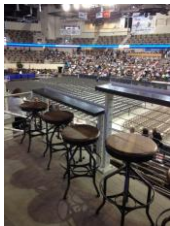
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Good or Bad?



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Good or Bad?



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### Tiered seating with tables – Good or Bad?





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### Top 10 Countdown - 1

Every place you put a cash register is a service window. All service windows have to have a 34" high work surface.

True or false



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### Built-in Counters

- Check out aisles.
  - Table 1109.12.2 based on number provided.
- Sales and service counters.
  - At least one of each type.



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Check-out Counters –  
Good or Bad?



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Check-out Counters –  
Good or Bad?



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Service Window –  
Good or Bad?



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**Service Window –  
Good or Bad?**



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**Service Window –  
Good or Bad?**



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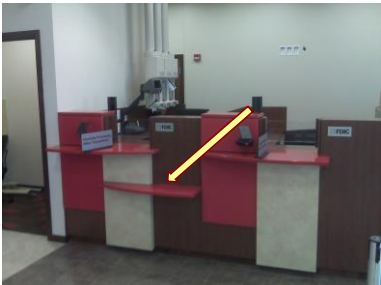
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**Service Window –  
Good or Bad?**



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### Service Window – Good or Bad?



A photograph showing a person in a wheelchair positioned at a service counter. The counter is high, and the person is looking up at the service area, which is behind a glass partition. The person is wearing a pink shirt and a wheelchair. The background shows a typical service area with shelves and a counter.



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### Service Window – Good or Bad?



A photograph showing a person in a wheelchair positioned at a service counter. The counter is low, and the person is looking down at the service area, which is behind a glass partition. The person is wearing a green shirt and a wheelchair. The background shows a typical service area with shelves and a counter.



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### Built-in Counters

- Built-in counters and work surfaces
  - 5% of work surfaces.
  - 5% of dining surfaces.
- Food service lines:
  - All cafeteria style lines accessible
  - 50% of self service areas.
- Queue and waiting lines:
  - All that serve accessible elements.



2015 IBC Accessibility and Usability for Commercial Buildings108

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**Built-in Work Surface –  
Good or Bad?**

A photograph showing a person in a wheelchair positioned at a built-in wooden work surface. The person is facing away from the camera, looking at a computer monitor. The work surface is integrated into a wall or partition, and the person's wheelchair is partially under the surface. The setting appears to be an office or a service area.



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**Food Service Line or Service  
Window – Good or Bad?**

A photograph of a food service area, likely a cafeteria or a food court. A person in a wheelchair is standing in a line, waiting for food. The service counter is visible, with various food items and a menu board in the background.



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**Food Service –  
Good or Bad?**

A photograph of a person in a wheelchair at a food service counter. The person is reaching up to a shelf to get a drink. The counter is well-stocked with various food and beverage items.



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Food Service Lines –  
Good or Bad?



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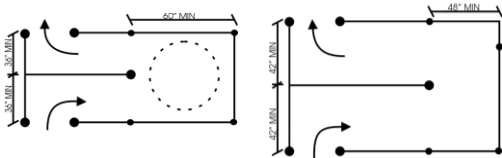
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Queue & Waiting Line -  
Options



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Queue lines – Good or Bad?



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### Today's Presenter

**Dominic Marinelli**  
Vice President  
Accessibility Services  
United Spinal Association  
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716-713-1768 cell  
[dmarinelli@accessibility-services.com](mailto:dmarinelli@accessibility-services.com)  
[Accessibility-Services.com](http://Accessibility-Services.com)



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### Contact Us

- ADA questions
  - ADA National Network
    - 1-800-949-4232 V/TTY
    - ADAa.org
- Questions about this webinar
  - TransCen, Inc.
    - 301- 424-2002
    - TransCen.org
  - Mid-Atlantic ADA Center
    - 1-800-949-4232 V/TTY (DC, DE, MD, PA, VA, WV)
    - 301-217-0124 local
    - ADAinfo.org

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### Certificates of Participation

- The continuing education code for this session:

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