ADA Basics for Museums
Will being at 12:30pm EDT

Audio and Visual are provided through the on-line webinar system. This session is closed captioned. Individuals may also listen via telephone by dialing 1-857-232-0476, Access Code: 368564.

About Your Hosts…
• TransCen, Inc.
  • Mission Statement: Improving lives of people with disabilities through meaningful work and community inclusion

• Mid-Atlantic ADA Center, a project of TransCen, Inc.
  • Funded by National Institute on Disability, Independent Living, and Rehabilitation Research (NIDILRR), Administration for Community Living, U.S. Department of Health and Human Services

Listening to the Webinar
Online:
• Please make sure your computer speakers are turned on or your headphones are plugged in
• Control the audio broadcast via the AUDIO & VIDEO panel
• If you have sound quality problems, please go through the AUDIO WIZARD by selecting the microphone icon within the AUDIO & VIDEO panel
Listening to the Webinar (cont.)

- To connect by telephone:

  1-857-232-0476
  Pass Code: 368564
  This is not a toll-free number

Captioning

Real-time captioning is provided; open the window by selecting the “CC” icon in the AUDIO & VIDEO panel

- You can move and re-size the captioning window.
- Within the window you change the font size, and save the transcript

Submitting Questions

- In the webinar platform:
  - You may type and submit questions in the CHAT area text box or press Control-M and enter text in the CHAT area; your questions and comments will only be visible by session moderators
  - If you are connected via a mobile device you may submit questions in the CHAT area within the app

- Questions may also be emailed to: ADAtraining@transcen.org
Customizing Your View

- Resize the whiteboard where the presentation slides are shown to make it smaller or larger by choosing from the drop down menu located above and to the left of the whiteboard; the default is “fit page”

Customize Your View continued

- Resize/Reposition the CHAT, PARTICIPANT, and AUDIO & VIDEO panels by “detaching” and using your mouse to reposition or “stretch/shrink”
  - Each panel may be detached using the icon in the upper right corner of each panel

Technical Assistance

If you experience technical difficulties
- Use the CHAT panel to let us know
- E-mail ADAtraining@transcen.org
- Call 301-217-0124
Archive

• This webinar is being recorded and can be accessed within a few weeks
• You will receive an email with information on accessing the archive

ADA Basics for Museums

Donna Baker-Netter
Senior Director of Operations and ADA Compliance
Newseum

KEEP CALM AND MUTE YOUR PHONE
WELCOME TO OUR MUSEUM CENTER PLACE THINGY

95% TripAdvisor and Yelp

Ticket Master website, ticket option selections: seating location, price, including other features.
VISITING THE GUGGENHEIM
For families with kids on the autism spectrum

I will go into the museum through the main entrance.

TABLE OF CONTENTS

Introduction
1. Visit The Guggenheim
2. Accessible at Guggenheim
3. Galleries and Guggenheim
4. Parking and Accessibility Guidelines

Accessibility
1. Van Accessible
2. Signage
3. Audio Description
4. Group Tours
5. Rental Vehicles
6. Taxi Routes

Accessible parking

Web Content Accessibility Guidelines (WCAG) 2.1

W3C Working Draft 20 June 2017

This version:
http://www.w3.org/TR/WCAG21/

Latest published version:
http://www.w3.org/TR/WCAG21/

Latest published error:
http://www.w3.org/2016/09/"WCAG21"

Prepared version:
http://www.w3.org/2016/09/"WCAG21"

Latest Recommendation:
http://www.w3.org/2016/09/"WCAG21"

Editor:
W3C TR-CMF (Web Content Accessibility Guidelines) Committee

Copyright © 2017 W3C (MIT, ERCIM, Keio, NICT). All Rights Reserved.
Entrances

Diagram of the Natural History Museum identifying the accessible entrances, and accessible parking locations.

Photo: Smiling child using an electric wheelchair being assisted by adult out of accessible vehicle.

Photo: Male using crutches going up a series of exterior stairs.

Photo: While pouring rain, Male holds umbrella over female who’s using an electric wheelchair as they walk on the street. People in the background standing out of the rain.

Getting Around

Photos: powered escalators, elevator entrances, and hotel entrance which includes accessible ramp.
Service Animals

Photo: Female wheelchair user with service dog enjoying splash path at a park.

Photo: Female wearing pink hijab traveling with her miniature horse on bus.

Photo: Sign on door/wall reading "Pet Relief Area"

Photo: Water bowl

Photo: Small patch of grass designated as green area

Questions:
Is the dog a service animal required because of a disability?
What work or task has the dog been trained to perform?
Restrooms

Photo: informational signage identifying family bathroom, in English, Spanish, and braille.

Photo: restroom with various accessible features.

Image: ADA surrounded by individual pictorials: universal accessible sign, TTY, assistive listening, sign language, close captioning, braille, blind person, and amplified phone.

Photo: Security officers screening individuals.
Single belt stanchions are not compliant
Double belt stanchions allow for cane detection

Photos: double belt stanchion dividers

32 Photos: The Field Museum: General information, permanent exhibition, and support the museum pamphlets.

33 Photos: tactile documents providing text and braille information.
High Contrast Labels

Photographs: dark text on light background, and light text on dark background labels

Labels - 45° angle

Photograph: mammals exhibition with signage mounted at a 45 degree angle

Tactile and sensory experiences

Photographs: individuals enjoying tactile and sensory exhibitions
Photo: door with shelving
Photo: room with latter to mezzanine
Photos: wheelchair lift that blends into its' surrounding as if not there.

Image: Virtual tour of Mount Vernon

Virtual Tour

The Second Best Way to Visit Mount Vernon
Donna Baker
dbnotter@gmail.com
703-655-6272

Please feel free to contact me if you have any questions!

Mid-Atlantic ADA Center
TransCen, Inc.
481 N. Washington Street, Suite 450
Rockville, MD 20850

Toll Free: 800-949-4232 (DC, DE, MD, PA, VA, WV)
Telephone: 301-217-0124
Fax: 301-251-3762
TTY: 301-217-0124
ADAinfo@transcen.org
www.ADAinfo.org