

Frequently Asked Questions about the ADA and Alternate Forms of Transportation will begin at 2 pm ET

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Real-time captioning is provided; open the window by selecting the “cc” icon in the Audio & Video panel

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Submitting Questions



• In the webinar platform:

- You may type and submit questions in the Chat Area Text Box or press Control-M and enter text in the Chat Area. You will not be able to see the question after you submit it but it will be viewable by the presenters
- If you are connected via a mobile device you may submit questions in the chat area within the App

• Questions may also be emailed to:

ADAtraining@transcen.org

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Customizing Your View



- Resize the Whiteboard where the Presentation slides are shown to make it smaller or larger by choosing from the drop down menu located above and to the left of the whiteboard. The default is “fit page”



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Customize Your View continued

- Resize/Reposition the Chat, Participant and Audio & Video panels by “detaching” and using your mouse to reposition or “stretch/shrink”. Each panel may be detached using the ☰ icon in the upper right corner of each panel

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Technical Assistance

If you experience technical difficulties

- Use the Chat panel to send a message to the Mid-Atlantic ADA Center
- E-mail ADAtraining@transcen.org
- Call 301-217-0124

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Archive

- This webinar is being recorded and can be accessed within two weeks
- You will receive an email with information on accessing the archive

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Certificate of Participation

- Please consult the reminder email you received about this session for instructions on obtaining a certificate of participation for this webinar.
- You will need to listen for the continuing education code which will be announced at the conclusion of this session.
- Requests for continuing education credits must be received by 12:00 PM EDT **May 5, 2016**





Frequently Asked Questions about the ADA and Alternate Forms of Transportation

May 4, 2016

Working together to build accessible communities for all!

espaconsulting@easterseals.com



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Meet your Presenters

Julie Dupree, Training and Technical Assistance Specialist



Kristi McLaughlin, Project Manager

Shuttles



Julie Dupree

13

What are the types of shuttle service that could be available?

14

What part of the ADA covers shuttle service?

15

Are airport and hotel shuttles required to be accessible? If so, what accessibility equipment is required for each shuttle?

16

Are shuttle operators required to provide assistance for people with disabilities? If so, what types of assistance are required?

17

Taxicab



Kristi McLaughlin

18

Are taxicab companies required to purchase specially equipped accessible vehicles?

19

If a company chooses to purchase or lease an accessible vehicle they must then provide equivalent service. What is equivalent service and what additional information do drivers need to know?

20

What are the ADA requirements for service animals in taxicabs?

21

Can a company or driver charge to stow a person's manual wheelchair?

22

Can the taxicab agency require that a person in a wheelchair use the lap belt and shoulder restraint?

23

What are the ADA responsibilities for drivers of all taxicabs, accessible or not?

24

Ride Sharing Applications



Julie Dupree

25

What is a ridesharing application? How do they work?

26

Do companies using ridesharing applications follow the same ADA rules as taxicabs?

27

What could ridesharing application companies do to be more accessible?

28

Rail



Kristi McLaughlin

29

**Define commuter rail, heavy rail and light rail?
What are the differences?**

30

Are rail stations required to have working elevators and escalators?

31

What types of assistance are required of station attendants for people with disabilities?

32

What are the ADA requirements for platforms and boarding?

33

Are rail cars required to have wheelchair securement systems?

34

Is the rail operator required to provide assistance to a person with a disability with boarding a rail car if requested?

35

Bike Sharing Programs



Julie Dupree

36

What is bike sharing? How does it work?

37

Does the ADA cover bike sharing programs?

38

What exactly is an accessible bike?

39

What can bike sharing programs do to be more accessible?

40



Questions

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Thank You!

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Contact Us



- **ADA questions**
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